

College Hill Doctors Fees and Payment Policy

- Fees apply to services delivered via any mode of delivery, including in person, telephone, video call, text, email, and patient portal.
- If your doctor decided a consultation is required to discuss your results, a consultation charge would normally apply to that consultation.
- The consultation fees stated in the below tables are our usual fees for a 15-minute consultation. These fees may vary, e.g. for longer consultation times or other special circumstances.
- The doctor may apply their discretion when charging fees.
- We expect invoices to be settled at the time of consultation.
- We reserve the right to collect prepayment prior to services being provided, in general this will be required if you have had services provided on 3 occasions without payment.
- We reserve the right to refer you to a debt collector, in general we will do this if you have account outstanding for 6 months or over.
- Consultations not subsidised by capitation nor ACC may incur higher fees and this will be communicated to you.
- Repeat prescription fee: Enrolled patients: Non-CSC card holders: Adults 18+yr \$26; 14-17yr \$21; 0-13yr Free. CSC card holders: Adults 18+yr \$17; 14-17yrs \$12; 0-13yrs Free. Eligible but not enrolled: 6+yr \$26; 0-5yr Free. Non-eligible for NZ healthcare: \$26 all age bands. Urgent prescription if required same day extra \$5. Posted prescription extra \$5.
- Administration fee: Non-CSC card holders \$26; CSC card holders \$17. <u>Outside of a consultation</u> if deemed suitable by the doctor: including laboratory requests, radiology referrals, medical certificates, specialist referrals, allied health referrals.
- Services charged on top of consultation fee: Additional Administration Fee: \$10 if more than one problem requiring referral, report, or certification per consultation, including communications to specialist, allied health, radiology, government agency, insurance company, school/university, and workplace. This may also be charged if only one problem, but it required significant administration. ECG \$55. Liquid nitrogen \$26, Speculum \$16, Any non-funded vaccinations: please ask reception or your clinician for individual vaccine pricing.

- Printing/postage service \$5. (However, any request for large amount of notes should be done electronically via USB instead of printing.)
- Minor surgery \$250 \$1000. Aclasta infusion \$165. Iron infusion \$165. Please note a separate GP consultation (with applicable consultation fee) is required prior to booking these services.
- Did not attend or late cancellations with less than 2 hours' notice: 0-13 years \$5; 14+yrs/adults \$10.

Nurse consultations: (Medical consultations are Non-ACC consultations)

Age	Enrolled patients				Non-enrolled patients (Eligible for funded care)				Non-eligible	
	Non-CSC holder		CSC holder		Non-CSC holder		CSC holder		Non-CSC holder	
	Medical	ACC*	Medical	ACC*	Medical	ACC*	Medical	ACC*	Medical	ACC*
0 – 5	Free	Free*	Free	Free*	Free	Free*	Free	Free*	\$55	Free*
6 – 13	Free	Free*	Free	Free*	\$39	Free*	\$27	Free*	\$55	Free*
14 – 17	\$18	\$16*	\$12	\$11*	\$55	\$16*	\$37	\$11*	\$55	\$16*
18+	\$28	\$16*	\$14	\$11*	\$55	\$16*	\$37	\$11*	\$55	\$16*

= Non-CSC holder; **CSC** = Community services card

*Nurse ACC consults are for follow up wound cares, dressing changes, or removal of stitches, not for initial ACC claims.

• ACC consultation fees for eligible non-enrolled and non-eligible patients are the same as ACC fees for enrolled patients.

GP consultations: (Medical consultations are Non-ACC consultations)

	Enrolled patients						Non-enrolled patients					
Age								(Eligible for funded care)				
	Non-CSC holder			CSC holder			Non-CSC holder		CSC holder			
		Medical			Medical			Medical		Medical		
	Medical	Follow up*	ACC	Medical	Follow up*	ACC	Medical	Follow up*	Medical	Follow up*		
0 – 5	Free	Free*	Free	Free	Free*	Free	Free	Free*	Free	Free*		
6 – 13	Free	Free*	Free	Free	Free*	Free	\$75.50	\$68*	\$75.50	\$68*		
14 – 17	\$25.00	\$22*	\$31	\$13.00	\$12*	\$13.00	\$75.50	\$68*	\$75.50	\$68*		
18 – 24	\$51.00	\$37*	\$41.50	\$19.50	\$18*	\$19.50	\$92.00	\$79*	\$75.50	\$68*		
25 – 44	\$61.00	\$47*	\$41.50	\$19.50	\$18*	\$19.50	\$92.00	\$79*	\$75.50	\$68*		
45 – 64	\$54.50	\$42*	\$41.50	\$19.50	\$18*	\$19.50	\$92.00	\$79*	\$75.50	\$68*		
65+	\$44.50	\$32*	\$41.50	\$19.50	\$18*	\$19.50	\$92.00	\$79*	\$75.50	\$68*		

= Non-CSC holder; **CSC** = Community services card

- Non-eligible for funded NZ healthcare: Medical consultations \$92 for all ages, medical follow up* \$79 for all ages.
- ACC consultation fees for eligible non-enrolled and non-eligible patients are the same as ACC fees for enrolled patients.
- When a consultation involved both Medical and ACC, the full Medical rate plus a discounted ACC rate will be charged; the discounted ACC rate is 14-17yr Non-CSC holder \$16; 18+yr Non-CSC holder \$21; 14-17yr CSC holder \$7; 18+yr CSC holder \$10.

^{*}Medical follow up applies to second GP medical consultations within a 7-day period to review the progress of the same condition.